| sendQuick <sup>®</sup>                         |          |                |          |            |            |               |
|--|----------|----------------|----------|------------|------------|---------------|
| SMS appliance for all messaging needs          |          |                |          |            | WE COMMUNI |               |
| SENDQUICK MODEL                                | ALERT    | ALERT PLUS     | AVERA    | ENTERPRISE | ENTERA     | CONEXA        |
| APPLIANCE SOLUTION                             |          |                |          |            |            |               |
| IT Alerts & Notifications                      | V        | v              | ~        | ~          | ~          | ~             |
| Enterprise Messaging                           | ~        | ~              | ~        | ~          | ~          | ~             |
| IT Monitoring (Basic)                          |          | ~              | ~        |            | ~          |               |
| Secure Remote Access (Radius OTP)              |          |                |          |            |            | ~             |
| SMS CONNECTION                                 |          |                |          |            |            |               |
| 2-way SMS                                      | ~        | ~              | ~        | ~          | ~          | ~             |
| Email (SMTP) to SMS                            | ~        | ~              | ~        | ~          | ~          | ~             |
| FTP to SMS                                     | ~        | ~              | ~        | ~          | ~          | ~             |
| HTTP post to SMS                               | ~        | ~              | ~        | ~          | ~          | ~             |
| JDBC to SMS (send SMS)                         | ~        | ~              | ~        | ~          | ~          | ~             |
| SMS Quota Management on Modem                  | ~        | ~              | ~        | ~          | ~          | ~             |
| IT ALERTS & NOTIFICATION                       |          |                |          |            |            |               |
| Email filtering function                       | ~        | ~              | ~        |            | ~          | Optional      |
| SNMP trap filtering function                   | ~        | ~              | ~        |            | ~          | Optional      |
| Syslog filtering function                      |          | <b>v</b>       | ~        |            | ~          | Optional      |
| Address book & shift management                |          | Optional       | ~        |            | -          |               |
| Self Test – Notify modem or server             |          | v              |          |            | ~          |               |
|  |          |                |          |            | ~          | Ontinent      |
| ICMP, TCP, URL check                           |          | Only ICMP Ping | <i>v</i> |            | v          | Optional      |
| Windows WMI check<br>CPU, RAM, Hard disk check |          |                | ~        |            |            |               |
| On-demand SMS                                  |          |                |          |            |            |               |
|  |          |                | •        |            |            |               |
| Keyword management                             |          |                |          | ~          | ~          | Optional      |
| Web interface to send SMS                      |          |                |          | ~          | ~          | Optional      |
| USER AUTHENTICATION                            |          |                |          |            |            |               |
| 2-factor authentication                        |          |                |          |            |            | ~             |
| SMS one-time password                          |          |                |          |            |            | ~             |
| OTHER FEATURES                                 |          |                |          |            |            |               |
| Support multiple modems (up to 32)             | Optional | Optional       | Optional | Optional   | Optional   | Optional      |
| SSL (HTTPS)                                    | ~        | v              | ~        | V          | ~          | ~             |
| High Availability & Synchronisation Module     |          | Optional       | Optional |            | Optional   | Optional      |
| Integration to LDAP/AD                         |          | Optional       | Optional |            | Optional   | Authenticatio |
| Web OTP  |          | Optional       |          |            | Optional   | Optional      |
| HTTP API                                       |          | Optional       |          | Optional   | Optional   | Optional      |
| Keyword with Remote DB                         |          | Optional       |          | Optional   | Optional   | Optional      |
| SFTP to SMS                                    | Optional | Optional       |          | Optional   | Optional   | Optional      |



## FEATURES DESCRIPTION



| FEATURES DESCRIPTION<br>2-way SMS     | Supports 2-way SMS communication - send and receive SMS  |  |  |  |  |  |
|---------------------------------------|--|--|--|--|--|--|
| Email (SMTP)-to-SMS                   | Able to receive normal email (SMTP) and convert to SMS text messages   |  |  |  |  |  |
| HTTP Post to SMS                      | Able to receive HTTP Post string messages and convert to SMS text messages.                                      |  |  |  |  |  |
| JDBC to SMS (send SMS)                | Able to use JDBC to access information from user's database and connect to sendQuick gateway to send SMS         |  |  |  |  |  |
| SMS Quota Manage                      | Configurable on Modem to set SMS SIM prepaid quota, upon reaching quota limit, SMS cannot be sent from server    |  |  |  |  |  |
| Email filtering function              | Allows user to configure and filter the email messages by processing via preset criteria                         |  |  |  |  |  |
| SNMP Trap filtering function          | Allows user to configure and filter the SNMP Trap messages by processing via preset criteria                     |  |  |  |  |  |
| Syslog filtering function             | Allow users to configure and filter the Syslog messageby processing via preset criteria                          |  |  |  |  |  |
| Address book and shift management     | A function to allow user to create and manage a list of contact persons assigned to various working/shift hours. |  |  |  |  |  |
| Self-Test Modem or Server Uptime      | User can set SMS alert for modem and server uptime via SMS   |  |  |  |  |  |
| ICMP, TCP, URL check                  | A network monitor to check (via PING, Port and URL) an IP and if there is no response, an SMS will be sent       |  |  |  |  |  |
| Windows WMI check (process & service) | A monitoring function to check on the process and services availability of Windows Management Instrumentation (N |  |  |  |  |  |
| CPU, RAM, Hard disk check             | A monitor on the server resources utilisation in terms of CPU, RAM and hard disk                                 |  |  |  |  |  |
| On-demand SMS                         | Able to send SMS to check on server up/down status and initiate service restart or server restart and shutdown   |  |  |  |  |  |
| Keyword management (Interactive SMS)  | A unique keyword will be routed to other specified application via HTTP Post, email or others                    |  |  |  |  |  |
| Web interface for users to send SMS   | Additional module where user can access to send and receive SMS messages.  |  |  |  |  |  |
| 2-factor authentication (2FA)         | Provides additional security through requester verification  |  |  |  |  |  |
| SMS one-time password                 | Used in conjunction with 2FA.  |  |  |  |  |  |
| SSL (HTTPS)                           | A secured SSL channel can be connected   |  |  |  |  |  |
| Support multiple modems               | Can connect (physically) to multiple modems, up to 32 units SSL (HTTPS)  |  |  |  |  |  |
| Integration to LDAP/AD                | Able to integrate to user'sLDAP and AD.  |  |  |  |  |  |
| Web OTP                               | A 2FA using SMS OTP for web based applications, with API integration capabilities (HTTP Post, SOAP and XML).     |  |  |  |  |  |
|                                       |  |  |  |  |  |  |