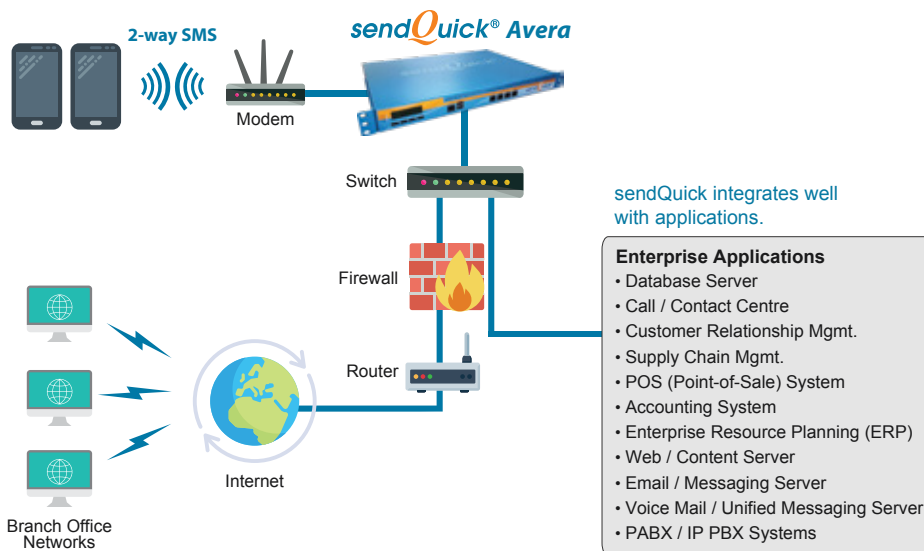


# sendQuick® Avera

## Active 2-Way Monitoring for Systems Availability

- Single All-in-One appliance for essential system monitoring needs
- Filter Rules with multi-level escalation for SMS Alerts
- Highly cost effective, unlimited number of nodes (model dependant)
- Dependency & suspension monitoring functions



Are you spending too much resources in managing your IT networks? Are you seeking a simpler, more well integrated monitoring system? Do you want a consolidated view of all your notifications and responses with regards to your IT network?

As companies move towards computerization and IT security beefs up, there is a tendency for the IT network to grow increasingly complex. Precious resources should not be spent on complicated monitoring systems that take up time and energy. An ideal monitoring system should facilitate, enhance and simplify your IT operations and processes.

sendQuick Avera is a simple plug and play active 2-way monitoring system to fit your business IT operational needs. Not only will you be notified immediately on critical events in your data centre, you will also be able to get a consolidated view of your notifications and responses.



## KEY FEATURES

- Plug-and-play appliance for ease of implementation and management
- Monitoring functions include:
  - Ping monitor (server availability)
  - Port check (port availability)
  - URL check (web availability)
  - RAM utilisation (usage level)
  - HDD utilisation (usage level)
  - CPU utilisation (usage level)
  - Windows process (process availability)
  - Windows & Linux services (task availability\* and restart capability)  
\* Windows only
- Filter rules for SNMP Traps, Syslog and Email (SMTP) with multi-level escalation and report
- Suspend monitoring functions (for service maintenance)
- Dependency monitoring function to reduce unnecessary SMS texts
- On demand scanning for a snapshot of systems availability
- SMS to check server status and restart services
- SMS alerts with escalation (5 levels) and reports
- SMS job dispatch with acknowledgement (Helpdesk)
- Address book and shift management for better resource planning (integrated leave management)
- Security control for incoming SMS (control by mobile number)
- Unlimited user accounts
- Summary graphical report (for overall and per system/task)
- Consolidated SMS report view
- Integration with instant messaging applications
  - Facebook, Slack, WeChat, LINE, Viber, Telegram(Optional)

## BENEFITS

- Operating system independent checking using Ping, Port or URL
- Wide platform compatibility for RAM, HDD and CPU check
- Easy administration and resource management with address book, shift and leave management features
- Highly cost effective due to coverage of unlimited number of nodes (\*model dependent)
- Instant alerts on SMS to shorten response time
- Comprehensive message alerting features providing five levels of escalation with message acknowledgement to reduce system downtime
- Better alert management with suspension and dependency monitoring functions
- Efficient remote monitoring with the ability to use SMS to check server status and trigger shutdown / restart of services

## USAGE SCENARIOS

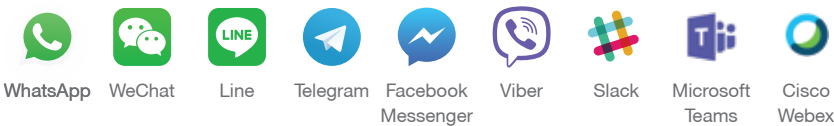
- IT Applications
  - When the network server or application is down,
  - System resources reaches predefined threshold,
  - Windows/Linux services are not responding
- Security Applications
  - When firewall is under attack
  - Network receives threat of an intrusion
  - Systems are subjected to virus infections or other malicious activities
- Physical Environmental Changes
  - Interruption to the power supply (UPS)
  - Environmental conditions indicates a notable change
  - Need to be informed of events
- Communicative Responses
  - Helpdesk can disseminate all required information via SMS dispatch
  - 2-way acknowledgement via SMS & Web

## MONITORING COMPATIBILITY

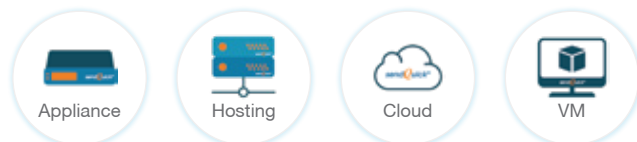
- Windows 2003 / 2008 / 2012
- RedHat
- CENTOS
- Suse LINUX

## INTEGRATION WITH SOCIAL MESSENGERS

sendQuick Integrates with existing applications to send messages instantly via SMS, email and social messengers:



## SUPPORTED PLATFORM



Authorised Distributor/Reseller

# Active 2 -Way Monitoring for Systems Availability

sendQuick® Avera is an integrated systems monitoring and alert solution

### HARDWARE SPECIFICATIONS

- Intel® CPU
- Hardened Linux OS
- 4GB RAM
- 500GB HDD
- 1U rack mountable [432(W) x 305(D) x 43(H) mm]
- 4 x 10/100/1000BT NIC card
- 2G/3G/4G modem available
- Estimated weight: 5.5kg
- 6 x USB, 1 x RS232, 1 x VGA
- Certification: CE, FCC, UL RoHS

### SOFTWARE SPECIFICATIONS

- sendQuick® Avera software
- Email server
- PostgreSQL database server
- Web user interface

### VM

- 2 Core CPU
- 4GB RAM
- 250GB HDD



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