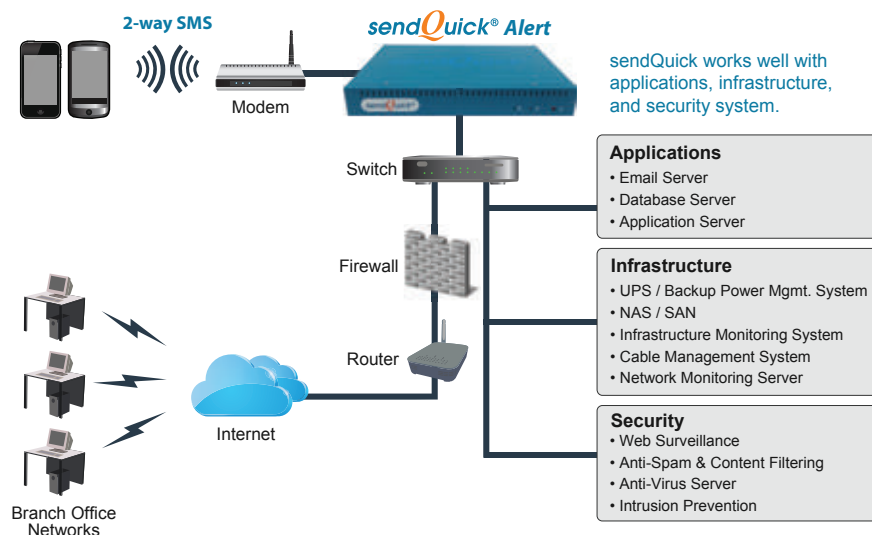# sendQuick® Alert

SMS Alerts to Reduce System Downtime

- Firewall under attack
- Intrusion, virus or malicious attack to IT Infrastructure
- Power supply interruption
- Network or server down
  (link to your Network Monitoring System)

2-way SMS   sendQuick® Alert

Modem

sendQuick works well with applications, infrastructure, and security system.

Switch

Applications
- Email Server
- Database Server
- Application Server

Firewall

Infrastructure
- UPS / Backup Power Mgmt. System
- NAS / SAN
- Infrastructure Monitoring System
- Cable Management System
- Network Monitoring Server

Router

Internet

Security
- Web Surveillance
- Anti-Spam & Content Filtering
- Anti-Virus Server
- Intrusion Prevention

Branch Office Networks

Short Messaging Service (SMS) has gained tremendous popularity in many countries. There are many corporations who are using SMS for simple messaging, communication, CRM, e-commerce and transactional based applications.

SMS is a very useful and non-intrusive messaging method that is ideal for alert messages. Realising the need for quick and short alerts, sendQuick® Alert SMS system is designed to work with your firewall, IDS/IDP, antivirus, server monitoring software and others. It has the required features to convert your email alert messages from your monitoring and security infrastructure to SMS, providing instant and concise information on the events happening in your office and data centres.

We believe that you should not be spending your valuable resources in setting up a SMS server and have designed sendQuick® Alert server as an Out-of-The-Box appliance server. This means the fastest and most economical way for you to get your SMS server up and running in just minutes!

KEY FEATURES

- Easy to set-up (get it working in less than 5 minutes!)

- Support unlimited numbers of firewall, IDS, anti-virus, UPS, network monitoring system, database and other servers

- Supports all types of email alerts (SMTP) and SNMP Trap messages for events and converting them to SMS

- Message filter system (email and SNMP) to send the important alerts to single and / or multiple users (rule based SMS)

- Fast through-put (up to 20 messages per minute, per modem)

- Hassle free integration (to unlimited number of back-end applications and processes)

- Dual integration method: via email or HTTP Post for sending and receiving SMS

- All messages are date / time stamp for monitoring and tracking purposes

- Highly scalable supporting up to 32 modems and direct connection to mobile operators

- Built-in SMTP email gateway and email relay function to relay email alert messages and serves as a back-up email gateway for the enterprise

- No maintenance and administration

- 2-way SMS communication

- Plug-and-play into your network (LAN)

- Auto load handling and auto message distribution for efficient message receiving and sending

- Telco-independent (the GSM modem can

- send to all mobile operators with SMS interoperability)

- 24 x 7 x 365 operations

COMPLEMENT YOUR SYSTEMS

sendQuick® Alert server is ideal for your IT / security infrastructure or datacentre. It will complement your infrastructure system like:

• Router
• Intelligent switch
• Firewall
• Intrusion detection / prevention system
• Anti-virus server
• Network monitoring systems
• Infrastructure monitoring systems
• Security monitoring systems
• Back-up power management system (UPS)
• Cabling management systems
• Environment management systems

BENEFITS

• Instant alert on SMS, reducing down-time
• SMS is delivered anytime, anywhere (even when you are overseas!)
• Get SMS reply from your support team for acknowledgement
• Selective SMS alert (with filter) and only the important events
• SMS store & forward, with guaranteed delivery (network dependant)
• Send multiple SMS for each alert to different people
• Support unlimited applications, devices and servers (good ROI)

SMS ALERT APPLICATIONS

sendQuick® Alert server will alert your IT staff and reduce the down-time in your IT infrastructure

• SMS when your firewall is under attack
• SMS when there is an intrusion
• SMS when there is virus or malicious attack
• SMS when any network or server is down
  (from your network monitoring software)
• SMS when power supply interruption
  (from your backup power management system or UPS)
• SMS when there is a change in environmental conditions
• SMS when you need to be informed of events!

USERS

• Banks / Insurance / Financial Institutions
• Stock Exchange
• Stock (Securities) Broking Firms
• Government
• Asset / Fund Management
• Telecoms / Operators
• Travel related companies
• Hotels and service based companies
• MNCs / Factories
• All companies concern with security and system uptime

Authorised Distributor/Reseller

Complement Your Network and IT Infrastructure

sendQuick® Alert provides instant and concise SMS alerts on the events happening in your office and data centres.

HARDWARE SPECIFICATIONS

• Intel® CPU
• Hardened Linux OS
• 4GB RAM
• 500GB HDD
• Slim case [320(W) x 220(D) x 43(H) mm]
• 2 x 10/100/1000BT NIC card
• 2G/3G modem with WCDMA 850/1900/2100 Mhz
• Estimated weight: 2.7kg
• 6 x USB, 3 x RS232, 1 x VGA
• Certification: CE, FCC, UL RoHS

SOFTWARE SPECIFICATIONS

• sendQuick® Alert software
• Apache web server
• Email server
• PostgreSQL database server
• Web interface server

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