

	ALERT	ALERT PLUS	AVERA	ENTERPRISE	ENTERA	CONEXA
<b>APPLIANCE SOLUTION</b>						
IT Alerts and Notifications	•	•	•	•	•	•
Enterprise Messaging	•	•	•	•	•	•
Systems Monitoring		•	•		•	
Secure Remote Access (Radius OTP)						•
<b>SMS CONNECTION</b>						
2-way SMS	•	•	•	•	•	•
Email (SMTP) to SMS	•	•	•	•	•	•
FTP to SMS	•	•	•	•	•	•
HTTP post to SMS	•	•	•	•	•	•
JDBC to SMS (send SMS)	•	•	•	•	•	•
SMS Quota Management on Modem	•	•	•	•	•	•
<b>IT ALERTS &amp; NOTIFICATION</b>						
Email filtering function	•	•	•		•	Optional
SNMP trap filtering function	•	•	•		•	Optional
Syslog filtering function		•	•		•	Optional
Phone book & roster management		Optional	•		•	
Reminder + Escalation		•	•		•	
<b>NETWORK MONITORING</b>						
ICMP, TCP, URL check		Only ICMP Ping	•		•	Optional
Windows WMI check (process & service)			•			
CPU, RAM, Hard disk check			•			
On-demand SMS (for server status, service restart, server restart/shutdown)			•			
<b>MESSAGING FEATURES</b>						
Keyword management				•	•	
Web interface to send SMS				•	•	
Cloud SMS	Optional	Optional	Optional	Optional	•	Optional
Mobile Instant Messenger (Includes Phone book)	Optional	Optional	Optional	Optional	•	Optional
Automated Voice Call	Optional	Optional	Optional	Optional	•	Optional
<b>USER AUTHENTICATION</b>						
2-factor authentication						•
SMS one-time password/soft token						•
<b>OTHER FEATURES</b>						
Support multiple modems (up to 32)	Optional	Optional	Optional	Optional	Optional	Optional
SSL (HTTPS)	•	•	•	•	•	•
High Availability & Synchronisation Module		Optional	Optional		Optional	Optional
Integration to LDAP/AD				Optional (user list download)	Optional (user list Download)	Authentication
Web OTP		Optional			Optional	Optional
HTTP API	•	•	•	•	•	•
Keyword with Remote DB				Optional	Optional	

FEATURES DESCRIPTION	
<b>2-factor Authentication</b>	Provides additional security through requester verification.
<b>2-way SMS</b>	Supports 2-way SMS communication - send and receive SMS.
<b>Address Book and Shift Roster Management</b>	A function to allow user to create and manage a list of contact persons assigned to various working/shift hours.
<b>CPU, RAM, Hard-disk Check</b>	A monitor on the server resources utilisation in terms of CPU, RAM and hard disk.
<b>Email Filtering Function</b>	Allows user to configure and filter the email messages by processing via preset criteria.
<b>Email (SMTP)-to-SMS</b>	Able to receive normal email (SMTP) and convert to SMS text messages.
<b>HTTP Post to SMS</b>	Able to receive HTTP Post string messages and convert to SMS text messages.
<b>ICMP, TCP, URL Check</b>	A network monitor to check (via PING, Port and URL) an IP and if there is no response, an SMS will be sent.
<b>Integration to LDAP/AD</b>	Able to integrate to user's LDAP and AD.
<b>JDBC to SMS (send SMS)</b>	Able to use ODBC to access information from user's database and connect to sendQuick gateway to send SMS.
<b>Keyword Management (Interactive SMS)</b>	A unique keyword will be routed to other specified application via HTTP Post, email or others.
<b>Mobile Instant Messenger (MIM)</b>	Integration with social messengers and collaboration tools – Whatsapp, FB Messenger, WeChat, LINE, Viber, Telegram, Slack, Webex, MS Teams.
<b>On-Demand SMS</b>	Able to send SMS to check on server up/down status and initiate service restart or server restart and shutdown.
<b>SMS One-time Password/Soft Token</b>	Used in conjunction with 2FA.
<b>SMS Quota Manage</b>	Configurable on Modem to set SMS SIM prepaid quota, upon reaching quota limit, SMS cannot be sent from server.
<b>SNMP Trap Filtering function</b>	Allows user to configure and filter the SNMP Trap messages by processing via preset criteria.
<b>SSL (HTTPS)</b>	A secured SSL channel can be connected.
<b>Support Multiple Modems</b>	Can connect (physically) to multiple modems, up to 32 units SSL (HTTPS).
<b>Syslog Filtering Function</b>	Allow users to configure and filter the Syslog message by processing via preset criteria.
<b>Web Interface for Users to send SMS</b>	Additional module where user can access to send and receive SMS messages.
<b>Web OTP</b>	A 2FA using SMS OTP for web-based applications, with API integration capabilities (HTTP Post, SOAP and XML).
<b>Windows WMI Check (process &amp; service)</b>	A monitoring function to check on the process and services availability of Windows Management Instrumentation (WMI).