Enterprise Alerts & Notification Solution



2400 Installations

In over 50 countries

Fortune 500 companies

Usage in 50+ industries



Enterprises, regardless of sectors they operate in, have invested millions of dollars in putting together an infrastructure that helps them to conduct daily business efficiently. On experiencing downtime, risks associated with the event needs to be mitigated immediately to prevent it from developing into a crisis or full-blown disaster.

With the increasing importance of IT in various aspects of an organization whether it be for customer service, operations, marketing or finance, it is necessary for companies to maintain continuous network uptime to ensure business continuity.

sendQuick is an omnichannel notification management platform developed by TalariaX. It has a range of solutions to address critical IT requirements by sending instant alerts & notifications to minimize system & operations downtime, enabling corrective action in time. It can send 2-way Alerts from IP addressable infrastructure (both IT/ non-IT), third-party applications to users across the enterprise.

sendQuick is available on the following platforms:



Benefits of sendQuick's Notification Solution:

- Notification management platform to centralize, consolidate, correlate, and precisely deliver alerts and notifications via SMS
- ★ Out-of-band SMS (text) alerts in real-time
- ★ Dual integration with any application via email or HTTP Post
- ★ Automated Reminder & Escalation with 2-way SMS
- ★ Supports email SMTP, SNMP Traps, Syslog messages and converts to SMS
- ★ Policy based & intelligent SMS routing; filter for selective SMS alert messages
- ★ Send messages instantly via SMS, email, social messengers and collaboration tools (WhatsApp Business, Facebook Messenger, LINE, Viber, Telegram, WeChat, Slack, Microsoft Teams, Cisco Webex)





Network Infrastructure

Security

Product	Alert	Alert Plus	Avera	Entera
	Entry-level gateway for IT Alerts	Medium-level gateway for IT Alerts with active monitoring	Active monitoring gateway with unlimited nodes for window/web services such as web/email servers, websites & applications	High-end active monitoring gateway with automation of application integration for 2-way SMS messaging
IT ALERTS & NOTIFICATION				
Email filtering function	\checkmark	\checkmark	\checkmark	\checkmark
SNMP trap filtering function	~	\checkmark	\checkmark	\checkmark
Syslog filtering function		~	\checkmark	\checkmark
Phonebook & roster management		Optional	\checkmark	\checkmark
Reminder + Escalation		~	~	\checkmark
NETWORK MONITORING				
ICMP, TCP, URL check		Only ICMP Ping	\checkmark	\checkmark
Windows WMI check (process & service)			\checkmark	
CPU, RAM, Hard disk check			\checkmark	
On-demand SMS (for server status, service restart, server restart/shutdown)			~	
MESSAGING FEATURES				
Keyword management				\checkmark
Web interface to send SMS				~
Mobile Instant Messenger (Includes Phonebook)	Optional	Optional	Optional	\checkmark

*All the models have the following features under SMS Connection: 2-way SMS, Email (SMTP) to SMS, FTP to SMS, HTTP post to SMS, ODBC to SMS (send SMS), SMS Quota Management on Modem



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