



ManageEngine OpManager - sendQuick Integration Guide

Prepared by

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ManageEngine OpManager - sendQuick Integration Guide

1.0 Introduction

This document is a guide on how to integrate sendQuick with ManageEngine OpManager to send SMS alerts. In this guide, we will be using sendQuick Alert Plus for the integration.

There are several ways to send alert messages from ManageEngine OpManager to sendQuick systems. You can use any of the following methods

- SMTP Delivery (email method)
- SMS Delivery (http method)

2.0 Send Email to sendQuick (SMTP Delivery)

When any device is down or there is a need to send a notification alert, OpManager can trigger an email to sendQuick. sendQuick will then convert the email message to SMS. For this setup, sendQuick has a built-in SMTP that OpManager can use as the SMTP Mail Server.

2.1 Configure Email Filter in sendQuick

sendQuick allows you to configure alerts to be sent to multiple phone numbers, groups or even combination of emails and sms. To explore this feature, navigate on the sendQuick dashboard to :

Filter Rules > Email Filter

Account:		send	uick [®] Alerth	Plus Ser	ver Admi
admin		Filter Rules >	Email Filter		
🚯 Dashboard					
Server Setup	>	Show 10	 ✓ entries 		
Messaging Setup	>	Įž			
🖨 Modem Setup	>	No	Description	To It	From 11
▼ Filter Rules	~				
Email Filter	>	Add New I	Record		
эмме пар гжег	>	Showing 0 re	ecord		

Click on Add New Record.

You can then create a new record to define the email address OpManager should send to. In our example, we will use **OpManager@alertplus64.sendquick.messenger**

The user email can be anything meaningful that you choose but the domain name of the email address must correspond to your domain name of your sendQuick system.

Fill in	the	Description,	Mail	To,	Mail	From	(Optional)	and	for	Match	Mode,	check	on
ANY.	Once	e done, click 🕄	Save.										

Description	ManageEngine OpManager	
	Variables Usage	
Mail To 🗹	OpManager@alertplus64.sendquick.mess enger	
Mail From 🗹	notification@opmanager.com	
Subject 🗌		
Message 🗌		

Click on **View** for the record that you have created :

sendQuick [®] AlertPlus Server Admin	3 English	✓ Ů Shutdown	C Restart	🕒 Logout
Filter Rules > Email Filter				

1h			Rules				Date			
No	Description	To	From 11	Subject	Message	Priority	Created	Match	Alert	
1	ManageEngine OpManager@	OpManager@alertplus64.sendquick.messenger	notification@opmanager.com			5	30/09/2019	Any	View	

Then click on Add New Record

		110 001			
and a state of the			a available in table	, nort mooodgo	
Manual Input	Phone Book User	Manual Input	Phone Book User		R
0 ∨ entries	t SMS	Alert	Fmail		
	Match Mode	ANY			
	Message				
	Subject				
	Mail From	notification@opmana	ager.com		
	Mail To	OpManager@alertpl	us64.sendquick.messenger		
	Description	ManageEngine OpM	anager		
	0 ∨ entries	Alert SMS	Mail To OpManager@alertpli Mail From notification@opmana Subject Image: Compare Message Image: Compare Match Mode ANY 0 ∨ entries Alert SMS Alert SMS Alert Manual Input Phone Book User Manual Input	Mail To OpManager@alertplus64.sendquick.messenger Mail From notification@opmanager.com Subject Message Match Mode ANY 0 ∨ entries Alert SMS Alert SMS Alert Email Manual Input Phone Book User Manual Input Phone Book User	Mail To OpManager@alertplus64.sendquick.messenger Mail From notification@opmanager.com Subject Message Match Mode ANY 0 ventries Alert SMS Alert SMS Alert Email Manual Input Phone Book User Manual Input Phone Book User

You can then add multiple numbers, emails, or even pre-defined groups to receive the notification alerts.

			Email Filter Rules	
	Description	ManageEngine	OpManager	
	Mail To	OpManager@al	lertplus64.sendquick.messenger	
	Mail From	notification@op	omanager.com	
	Subject			
	Message			
	Match Mode	ANY		
ert Message	ASCII Text (ISO-8895	5-1) V	The default message is: xFRx:xSUBx:xMSGx where	E.
	xFRx:xSUBx:xMSGx		 xFRx is From (Email) xSUBx is the Email subject xMSGx is the Email message 	
Alert Recover	Mobile Number to Re	eceive Alert	Email to Receive Alert	
6	93873088		andyhun@talariax.com	

After you have keyed in the information, click on **Save** to continue.

-	endQuic		domain name, you can find the under System Overview under
For e.g. our dor	nain nan	ne is alertplus	s64.sendquick.messenger
Account:			A <i>lertPlus</i> Server Admin
admin		Dashboard	
Bashboard		Dusinbourd	
Server Setup	>	System Overview	System Usage Modem Status
Messaging Setup	>		oloom conflo
🖨 Modem Setup	*	Host	alertplus64
▼ Filter Rules	>	Domain	sendquick.messenger
Network Monitor	>	Gateway	192.168.1.1
Security Setup	>	DNS Server	127.0.0.1
 Security Setup 		System Version	Version: 20150606

2.2 Configure SMTP Delivery on OpManager

On the dashboard of OpManager, navigate to the following item :

Settings > General Settings > Mail server settings

Dashboard	Inventor	y Netw	ork S	Servers	Virtualization	Alarms	Maps Ap	ps Workflow Setting	gs Reports
Overview	÷.	Network	e 2	Servers ~	Virtualization	· · · (Mail server settings	General Settings	>
			Create your	own Dashboar	d: You can add custon	n dashbo;	SMS Server Settings	Discovery	> <mark>add now.</mark> 🛞
							Proxy Server Settings	Configuration	>
Business Vie	ew						User Management	Monitoring	>
Install of	Ser al		NEGRASKA	NOWA T	Churger		Server Settings	Notifications	>
· · · ·	EVADA	1.	Inited States		INDIANA	PENN	SSH Settings	Tools	· ,

In the **Mail Server Settings** section, key in your sendQuick IP address in the **Server Name** field as shown in the screenshot below. Enter a **Time Out** interval. For the **To Email ID** fill in the email address you have used for the email filter as in the previous section (*Section 2.1 Configure Email Filter in sendQuick*) In our example, we have configured OpManager@alertplus64.sendquick.messenger

)pManager					() Licer	nse will expire in 2	?6 days 🕜 Get Quote (😨 Purchase 🧧
Dashboard Inventory	Network	Servers V	irtualization	Alarms	Maps	Apps	Workflow	Settings
General Settings Discover	y Configuration	Monitoring	Notifications	Tools				
General Settings	Mail Server	Settings						
Mail server settings	Server Name			Port		Time Out	: (sec)	
GMS Server Settings	192.168.1.87			25		30		
Proxy Server Settings	From Email ID (op	tional)	1	To Email ID		0	(1)	I.
Jser Management	notification@opr			OpManage	er@alertplus6	64.sendquick.	nessenger	
Server Settings								
SH Settings	Authentication De	etails (optional)						
System Settings	User Name			Password				
Database Maintenance								
Rebranding	Secure Connectio	n Details						
RESTAPI	SSL Enabled		None					
Device Snapshot Settings	USE ENabled		- Hone					
Security Settings	Add a secon	dary mail server (op	tional) 🕐			Se	nd Test Email	
Privacy Settings						1		
Fhird Party Integrations								
Self Monitoring					Can	col	Save	

By default, the **Port** is 25. Leave the **Authentication Details - User Name** and **Password** fields blank.

For **Secure Connection Details**, you can select any of the methods listed provided they are installed in both OpManager and sendQuick. If you are unsure if the protocols are installed on your servers, select "*None*"

· · · · · · · · · · · · · · · · · · ·	leck what you installed on sendQuick, navigat the sendQuick dashboard :	e to the
Security Setup	SSL Setup > SSL Protocol	
Account:	sendQuick [®] Entera Server Admin	glish 🔹 🖱 Shutdow
admin	Security Setup > SSL Setup	
Dashboard		
III Server Setup	C Enable SSL service.	
Messaging Setup	Please make sure the following data is valid. Else SSL service will fail to start	
A Modern Setup	SSL Key	
C Phone Book & Roster	BEGIN RSA PRIVATE KEY	
▼ Filter Rules >	 BELSIN HSA HNIVNE KET	
D Network Monitor	<pre>rempth gr-xgs resonance setsors setsors concentration and setsors and set</pre>	
Security Setup	WSWORZVALNEY/TWXps1FtYqw50K5Fxz5txct0w70iKknN3z9Y1xxw3bCmGy4z22qcF 689g0j880MxFBAT4WiFUbScpxQYdrHpkJrDNDIDACABAxIBACCxQ8BEcdnaA4Ee	
HTTP Host Permission	21hD1mRNy0ei/BMV4VjPtxw18tt.TU/ZNmWMchCLKgAvWx13NhhMav19Ai/JYcqe8 Kn00QceE+U0nNF/2UATWeSiatzy0x0x9cGC4v4v5XvwfiEQL6WZ8otpo8CPz8e5	
SMTP Host Permission	INtpZMGhMCWICXIRJqXAVOTNdDqfAUCxMxXoCHig-jJDqh6ZKdtUsue8CK2MKCBUz wEPiimmT18H2Od+85ZZekMiQz5dVdOd1qR5NbG3WyvCW15Kv38smC6Cr0YYE	
Email User Permission	72CeWMXyQvRnXwn3/JNcF3HLauLYy2kG1ScNPADEUV1ZUqfEiH8bulQ/IRWX79Q v/9FVAECgYEA72rO98RmqS5tDxGMB388euukHQp8iL/g8wt21K2qiQKtpKRpOu0	
Relay Host Permission	ykjXYYEDg8wo8fksChXFqK1Bm8J0Ry7gSf0uwqWqpopBHPxQXTeUwYwejCr2A/Q kB+X3ivTuFurwbAwpAczYWpNxK/+FklowLWIGNCW1OUjIPNY+n8fbnkCgYEA1ISw	
Database Connection Permission	tVJ8thvm7jpO27EhWthpWBeNLvV9JKfTb8vV8ARvWJEIBlyZw+8PAg3klommnon3	
Mobile Number Permission	SSI, Certificate	
System Services	SSL CA CA File	
SSH Remote Access	Use Existing server.ca (09/09/2019 10:45:42)	
SSL Setup	V ALL (TLSv1 and TLSv1 2) to file selected.	
	SSL Cipher Strength TLSv1 TLSv1.2 (Recommended)	
Token Management >	SSL Protocol ALL (TLSv1 and TLSv1.2)	

After the configuration, click on the **Send Test Email** to test if the setup is correct.

Rebranding REST API Device Snapshot Settings Security Settings Privacy Settings Third Party Integrations	Secure Connection Details ? SSL Enabled TLS Enabled None Add a secondary mail server (optional) ?	Send Test Email
Self Monitoring		Cancel Save

To confirm that sendQuick has subsequently received the email and sent out as SMS, go to sendQuick dashboard. Navigate to :

Usage Logs > Message Logs

Account:	sendQuick® AlertPlus Ser	ver Admin		@ English		Restart 🕞 Logout
admin	Usage Logs > Message Log					
Dashboard	A SUBJECTION DE L'ELEMENT DE DE LA VILLE					
E Server Setup >	Queue Sent Uusent Inbox					
D Messaging Setup						
🖴 Modem Setup >	SMS Sqoope					
▼ Filter Rules >	Search From 30/09/2019 To 30/09/201	9				
😐 Network Monitor	Show 100 ~ entries				Search:	
Security Setup						
4 Password Management. →	La Date & Delivery Turnaround	Sandar	Mobile	Monrago	imei	Driavity 🗖
Backup & Diagnostic	1 30/09/2019 30/09/2019 00:15 11.16.08 11.16.11	notification@opmanager.com (ManageEngine OpManager)	93873088	notification@opmanager.com.Test Mail:OpManager.Testing Primary.MailPlease ignore	359180083505682	5 🗆
Conside Logis	Save CSV Save Excel Save PDF	Reilesn		0.59992	Empty O	Uniter Delate
Message Log >						
Conversation Summary >	Showing 1 to 1 of total 1 records				Previo	ous 1 Next
Email Log >						
Alert Log >			Сору	right © 2002-2019, TalariaX Pte Ltd, Singapore. All	Rights Reserved. Mo	in, 30 Sep 2019 11:16

2.3 Configure Email Based SMS Notification Profile

Next, configure the notification templates that can be used by notification triggers. In the ManageEngine OpManager dashboard, navigate to :

Virt	ualization	Alarms	Maps	Apps	Workflow		Repor	ts			
	Notifications	Tools			General Settings	>					
		De	vice Selection		Discovery	>	•		Previe	N	
			_0		Configuration	>					
				_	Monitoring	>					
			d Profile	0	Notifications	>					
			Aduice		Tools	>					

Settings > Notifications > Add Profile

Select the **Email based SMS Notification Profile**. It's important to use the same email address configured in Section 2.1 for the Mail Filter for the **To Email Address** field.

Dashboard	Inventory	Network	Servers	Virtualization	Alarms	Maps Apps
General Settings	Discovery	Configuration	Monitoring	Notifications	Tools	
Prot	file Type		Criteria		Devic	e Selection
	•		-0-			-0
Notificatio	on Profile					
	R	Ē			4	
Email	Email based SMS	SMS	Chat	Run System Command	Run Program	n Log a Ticket
Mail Compositi	on					
From Email Addr	ess		To Email Ad	dress 🕐		
notification@o	pmanager.com		OpManage	er@alertplus64.sendq	uick.messenger	
Subject		(?	Subject Vari	able		
\$stringseverity	- \$displayName		Select Sub	ject Variables		w

Configure the email **Subject** and **Message** with the relevant parameters that you want to appear in your alert messages. Click on **Next**.

Next, select the criteria that will trigger the alerts.

Dashboard	Inventory	Network	Servers	Virtualization	Alarms	Maps	Apps	Workflow	Settings
General Settings	Discovery	Configuration	Monitorin	8 Notifications	Tools				
P	rofile Type		Criteria		De	vice Selection			Schedule
	0		0			-0			-0
Choose the crite	ail - Choose th		triggered. Learn mo	re					
Criteria	1								
🗹 Device 🛙	Nown for 1 3	5 Poll(s)							
Hardwar	re in problematic cond	lition 🕐							
□ Interface	e or switch port has so	me problems 🕚							
When an	y Selected (0 17) Service is down							
When an	Selected (0 15) Windows Service	e is down						
When an	Selected (0 6)	Printer Monitor is	down						

Select the **Severity** level to reach before notification is sent. After your selection, click on **Next**.

Dasht	ooard	Inventory	Network	Servers	Virtualization	Alarms	Maps
Genera	al Settings	Discovery	Configuration	Monitori	ng Notifications	s Tools	
	Prof	ile Type		Criteria		C	Device Selection
		0		<u> </u>			-0
(ALIMPHIC		l - Choose th					
		VFA alarm is trigger	otification profile to be ed	triggered. Learn m	ore		
	When any S	itorage Alarm is trig	gered				
	When any i	nterface bandwidth	exceeds its speed				
	Notify whe	n the alarm is cleare	d 🕐				
Notif	y only when	severity is					
~	Critical 🗸	🖌 Trouble 🗹 🧳	Attention 🖌 Ser	rvice Down			
	Back				Cancel	Ne	xt.

You should already have used OpManager earlier to discover devices in your network and have them in the **Inventory**. Select the **Devices** that are in the Inventory to attach this notification profile.

Dashboard	Inventory	Network	Servers	Virtualization	Alarms	Maps	Apps	Workflow	Settings
General Settings	Discovery	Configuration	Monitoring	g Notifications	Tools				
Prof	ile Type		Criteria		De	vice Selection	ı		Schedule
	Ø		<u></u>						

Send Email - Associate Notification Profile

Select	*	
Available Devices		Selected Devices
192.168.1.89	^	192.168.3.85
192.168.1.95		•
192.168.1.96		
192.168.1.98		
192.168.3.1		4
dnscache1.singnet.com.sg	~	

OpManager allows you to **Schedule** when the alert should be sent. Configure according to your requirements.

Dashboard	Inventory	Network	Servers	Virtualization	Alarms	Maps	Apps	Workflow	Settings	Reports
General Settings	Discovery	Configuration	Monitoring	Notifications	Tools					
Prof	ile Type		Criteria		D	evice Selection			Schedule	
	\odot									
Send Emai	1									
Time Window										
Apply this	profile 24x7	Apply this profile d	uring specific time	window						
Delayed Trigger	r (ł)									
Trigger after		Minutes								
Do not trig	ger if the alarm is	Acknowledged								
Recurring Trigg	ger 🕐									
Trigger Interval		Minutes								
Restrict nu	umber of triggers t	o	times							
Do not trig	ger if the alarm is	Acknowledged								

Finally, you can give a profile name for this Notification Profile.

Dashboard	Inventory	Network	Servers	Virtualization	Alarms	Maps	Apps	Workflow	Settings	Reports	
General Settings	Discovery	Configuration	Monito	ring Notification	ns Tools						
Prof	file Type		Criteri	ia	t	Device Selectio	n		Schedule		Preview
	0		-0			0			0		0
Send Emai	l based SMS										
Notification Type	•	Send	d Email based Sl	MS							
Notification Deta	sils	To: OpM Mes \$dis Con	Aanager@alert; sage: Message: playName Cate	erity - \$displayName plus64.sendquick.mess \$message Device: gory: Scategory Error everity Generated at:	enger						
Time Window		24*7	7								
Devices to be as	ociated	10.0	0.2.15								
Monitors		Polli false									
Give profile nam	e to add										
sendQuick Aler	t										

To test if the configuration is correctly setup, click on the **Test Action** button.

Profile Type		Criteria		Device Selection	
Send Email based SMS				(>	
Monitors	Polling false				
Give profile name to add					
sendQuick Alert					
		C 1			
Back		Cancel	Test Action	Save	

After the test is successful, you can **Save** this profile.

To confirm that sendQuick has subsequently received the email and sent out as SMS, go to sendQuick dashboard. Navigate to :

Usage Logs > Message Logs

Account:	sen	dQuick	[®] AlertP	lus Serv	er Admin		ীয় English	• () Shutdown	Restart	i# Logout
admin	Usage I	Logs > Moss	nge Log							
Dashboard										
E Server Setup	0	seue Sent	Unsent	Inbox						
0 Messaging Setup		C								
Modem Setup	SI	AS Sqoop	6							
▼ Filter Rules		ch From 30/1	0/2019 To	30/10/2019						
Network Monitor	Show		entries	3021022013				Search:		
Security Setup	100 C 100 C	Date &		Turneround		Mobile		1000023-0		
4 Password Management	No	Time	Date	Time	Sender	Number	Message	IMEI	Priority	0
🈻 Backup & Diagnostic 💦 🤌		30/10/2019 18:15:48	30/10/2019 18:15:52	30:11	notification@opmanager.com (ManageEngine OpManager)	93873088	notificationi8opmanager.com:Sstringseverity - \$displayName:Msg: \$message Dev: \$displayName Cat: \$category Error Cond: \$stringseverity Generated at: \$striNodTime	359180088005449	5	D
Message Log	58	ve CSV Se	ve takcel Si	ave PDF	Effect Har			Empty G	NIDOX .	Lielete
Conversation Summary		ving 1 to 1 of to	tal 1 records					Previ	1	Next
Email Log										
Alert Log						Copyri	ight © 2002-2019, TalariaX Pte Ltd, Singapore. All	Rights Reserved. W	ed, 30 Oct	2019 18:15
System Log										

3.0 Send SMS Message via HTTP Method

Alternatively, sms notification alerts can also be sent via sendQuick from OpManager using the HTTP method. You do not need to do any configuration in sendQuick.

3.1 Configure SMS Server in OpManager

On the dashboard of OpManager navigate to the following item :

Settings > General Settings > SMS Server Settings

Servers	Virtualization	Alarms	Maps	Apps	Workflow	Settings	Rp
Servers	 Virtualization 	on 🗸	Mail server settin	gs	General Setting		
our own Dashl	board: You can add custo	om das' ibo:	SMS Server Settin	lgs	Discovery	>	add now.
			Proxy Server Sett	ings	Configuration	>	2
			User Managemen	t	Monitoring	>	
IOWA	Chicago	PENN	Server Settings		Notifications	>	
	OHIO	MD DE	SSH Settings		Tools	>	
INSAS MISSOU	RI VIRGINIA	17	System Settings				

Under the **SMS Gateway** tab, fill the **HTTP URL** field with the sendQuick *http URL string* as follows:

http://<sendQuickIP>/cmd/system/api/sendsms.cgi

Replace < sendQuickIP> with the IP address of your sendQuick system.

For the field HTTP Parameters, fill the following

tar_num=\$recipient&tar_msg=\$message

See the example :

Dashboard	Inventory	Network	Servers	Virtualization	Alarms	Maps	Apps	Workflow	Settings	Reports
General Settings	Discovery	Configuration	Monitori	ng Notificati	ons Tools					
General Settir	ngs	SMS Server	Settings							
Mail server setting	<u>zs</u>	SMS Gatew		SMPP						
SMS Server Settin	gs	SMS Galew	ау	SPIPP						
Proxy Server Setti	ngs							(7)		
User Management	6	HTTP URL *	http://192	.168.1.96/cmd/syst	om (ani /oon domo a	-1				
Server Settings		1051	· http://192	.100.1.70/cmu/syst	eni/api/senusins.cj	51				
SSH Settings		HTTP Parameters						(?)		
System Settings		tar_num=\$recipi	ent&tar_msg=\$i	message						
Database Mainten	ance									
Rebranding		Request Headers Content-Type : a						(?)		
REST API		Authorization: B		pbjpvcGy						
Device Snapshot S	ettings	Success Response		?	Failure Respo	250		(?)		
Security Settings		SMS Sent Succes			Unable to se					
Privacy Settings										
Third Party Integra	ations	* Note: Please ensure	that you read and I	follow the Terms of Use	of the provider.					
Self Monitoring										
				_		_				
				-	Delete	Send Test SN	15 / 5	ave		

After the configuration, you can do a test to see if it works. Click on **Send Test SMS**. Enter the **Mobile number** to receive the test SMS and click on **Send**.

Test SMS		
Mobile number (with country code)		
	Cancel	Send

If the test is successful, a message will appear as follows under **SMS Gateway API Response** :

Dashboard	Inventory	Network	Servers	Virtualization	Alarms	Maps	Apps	Workflow
General Settings	Discovery	Configuration	Monitorin	ng Notifications	Tools			
General Settin	gs	SMS Server	Settings					
Mail server setting	S							
SMS Server Setting	şs	SMS Gatew	ay	SMPP				
Proxy Server Settir	ngs		- 12 	11				
User Management		SMS Gates	way API Resp	onse				\times
Server Settings		OKQueued: M9	5ca7081e64f44c	1182de6ba3f2279295				
SSH Settings								
System Settings		HTTP URL *						(?)
Database Mainten	ance	POST	* http://192.	168.1.96/cmd/system/	/api/sendsms.ca	gi		
Rebranding	FREE FEE	HTTP Parameters	•					?
REST API		tar_num=\$recipi	ent&tar_msg=\$n	nessage				
Device Snapshot Se	ettings							

To confirm that sendQuick has subsequently sent out the SMS text, on the sendQuick dashboard, navigate to :

Usage Logs > Message Logs

	-		Server A			(9 English	🕙 🖒 Shutdown 🐇	Restart	La Logo
Usage Lo	gs > Message	Log							
Que	Je Sent	Unsent In	box						
SMS	Sqoope								
Search	From 31/10/2	019 To 31/	10/2019						
Show	100 • entr	ies					Search:		
> No	Date &	Delivery	Turnaround I	Sender	Mobile II Number	Message	IMEI	Priority	D
1	31/10/2019 10:28:26	31/10/2019 10:28:27	00-12	192.168.3.69	93873088	Test SMS from OpManager	359180088005449	9	
2	31/10/2019 10:22:41	31/10/2019 10:22:42	00:11	192.168.3.69	93673088	Test SMS from OpManager	359180088005449	9 9	0
Save	CSV Save E	xcel Save PD	F Retresh				Empty C	Outbox	Delete
			2						
	Cuer SMS Search Show In 1 2	Queue Sent SMS Sqoope Search From 31/10/20 Show 100 • entr Ib Date & Trice 1 31/10/2019 10/28/26 2 2 31/10/2019 10/22/21 10/22/19	SMS Sqoope Search From 31/10/2019 Te 31/10/2019 Show 100 entries Is Date & Delivery Date 1 31/10/2019 31/10/2019 1 31/10/2019 31/10/2019 1 31/10/2019 31/10/2019 1 31/10/2019 31/10/2019 10/22:41 10/22:41 10/22:42	Dursent Inbox SMS Sqoope Search From 31/10/2019 To 31/10/2019 Show 100 entries Image: Comparison of the system of	Queue Sent Unsent Inbox SMS Sqoope Search From 31/10/2019 Te 31/10/2019 Show 100 • entries 16 Date & Delivery Turnaround Sender 1 31/10/2019 31/10/2019 00:12 192.168.3.69 1 028:26 10:28:27 00:11 192.168.3.69 1 02:21 10:22:42 00:11 192.168.3.69	Dursent Inbox SMS Sgoope Search From 31/10/2019 To 31/10/2019 Show 100 entries Mobile Number 1 31/10/2019 31/10/2019 00:12 192.168.3.69 93873088 2 31/10/2019 31/10/2019 00:11 192.168.3.69 93873088	Occurre Sent Unsent Inbox SMS Sqcope Search From 31/10/2019 To 31/10/2019 Show 100 • entries 1 31/10/2019 31/10/2019 00:12 192.168 3.69 93673088 Test SMS from OpManager 1 31/10/2019 31/10/2019 00:11 192.168 3.69 93873088 Test SMS from OpManager 2 31/10/2019 31/10/2019 00:11 192.168 3.69 93873088 Test SMS from OpManager	Dursent Inbox SMS Sgoope Search From 31/10/2019 To 31/10/2019 Show 100 - entries Search: Image: Show Date & Delivery Turnaround Mobile Message IMEI 1 31/10/2019 31/10/2019 00:12 192.168.3.69 93873088 Test SMS from OpManager 359180088005445 2 31/10/2019 31/10/2019 00:11 192.168.3.69 93873088 Test SMS from OpManager 359180088005445 2 31/10/2019 30:11 192.168.3.69 93873088 Test SMS from OpManager 359180088005445	Date & Delivery Turnaround Mobile Message IMEL Priority 1 31/10/2019 31/10/2019 00:12 192.168.3.69 93873088 Test SMS from OpManager 359180088005449 9 2 31/10/2019 31/10/2019 00:11 192.168.3.69 93873088 Test SMS from OpManager 359180088005449 9

3.2 Configure Notification Templates

Next, configure the notification templates that can be used by notification triggers. In the ManageEngine OpManager dashboard, navigate to :

Settings > Notifications > Add Profile

Virtualization	Alarms	Maps	Apps	Workflow	Settings	Report	ts			:
Notifications	Tools			General Settings	>					
	Dev	vice Selection		Discovery	>			Pre	eview	
		-0		Configuration	>			 	0—	
				Monitoring	>					
		l Profile	0	Notifications	>					~
	1	ADD CC		Tools	>					

Select the SMS Notification Profile. Fill in the Mobile number to receive SMS alerts.

Dashboard	Inventory	Network	Servers	Virtualization	Alarms	Map	s /
General Settings	Discovery	Configuration	Monitorin	g Notifications	Tools		
Prof	ile Type		Criteria		De	vice Sele	ection
Notificatio	• n Profile	0				-0-	
		P			4		
Email	Email based SMS	SMS	Chat	Run System Command	Run Progr	am	Log a Ti
SMS Compositio	on	\smile					
Select Gateway			Mobile nun	nber (with country coo	le)		
SMS Gateway		*	9387308	8			
Message		?	Select Mes	sage Variables			
Message: \$mes: Device: \$display Category: \$cate Error Condition Generated at: \$	yName gory :: \$stringseverity		Select Me	essage Variables		•	
				Cancel	Next		

Next, select the criteria that will trigger the alerts. Select the **Severity** level to reach before notification is sent. After your selection, click on **Next**.

Dash	board	Inventory	Network	Servers	Virtualization	Alarms	Maps
Gener	al Settings	Discovery	Configuration	Monitorin	g Notifications	Tools	
	Prof	ile Type		Criteria		D	evice Selection
		0					-0
Ser	nd SMS -	Choose the	criteria				
			tification profile to be	triggered. Learn mo	re		
	8		ł				
	When any C	Configuration is cha	nged				
	When any N	NFA alarm is trigger	ed				
	When any S	itorage Alarm is trig	gered				
	When any i	nterface bandwidth	exceeds its speed				
	Notify when	n the alarm is cleare	d 🕐				
Notif	fy only when	severity is					
~	Critical 🗸	Trouble 🗸 🥡	Attention 🖌 Ser	vice Down			
	Back				Cancel	Nex	t

You should already have used OpManager earlier to discover devices in your network and have them in the **Inventory**. Select the **Devices** that are in the Inventory to attach this notification profile.

Dashboard	Inventory	Network	Servers	Virtualization	12. 1	Alarms	Maps	Apps	Workflov
General Settings	Discovery	Configuration	Monitor	ing Notifi	cation	s Tools			
Pro	file Type		Criteria	1		De	vice Selection		
	0		0				-0		
Send SMS	- Associate 1	Notification	Profile						
By Device	ĸ	Filter Device	is.						
by bence	-	Select							
		Available De	142309			Selected Devic			
		Available De 192.168.1.1	Single -			10.0.2.15	es		6
		192.168.1.1		-	۴.,	10.0.2.15			
		192.168.1.1				192.168.1.1			
		192.168.1.1				192.168.1.10	1		
		192.168.1.1			14	192.168.1.11			
		192.168.1.1	134			192.168.1.11			
		192.166.1,1	134		2	192.168.1.11			SI.
		utomatically associated	I to newly added d	evices in a Categor	r/Busir	ess View. This can	be done		
using the Discovery	y Rule Engine.								

OpManager allows you to **Schedule** when the alert should be sent. Configure according to your requirements.

Dashboard	Inventory	Network	Servers	Virtualization	Alarms	Maps	Apps	Workflow	Settings
General Settings	Discovery	Configuration	Monitorin	g Notifications	Tools				
Profile	е Туре		Criteria		De	vice Selection			Schedule
	<u> </u>		\odot			0			
Send SMS									
Apply this pr	rofile 24x7	Apply this profile d	uring specific tin	ne window					
	9								
Delayed Trigger	•								
Trigger after		Minutes							
Do not trigg	er if the alarm is A	cknowledged							
Recurring Trigge	r 🥐								
Trigger Interval		Minutes							
Restrict num	nber of triggers to		times						
Do not trigg	er if the alarm is A	cknowledged							
Pack				Cancel	Next				
Back				Cancel	Next				

Finally, you can give a profile name for this **Notification Profile.** To test if the configuration is correctly setup, click on the **Test Action** button.

Dashboard	Inventory	Network	Servers	Virtualization	Alarms	Maps	Apps	Workflow	Settings	Reports	
General Settings	Discovery	Configuration	Monito	ring Notificatio	ns Tools						
Prof	ile Type		Criter	la	c	Device Selection			Schedule		Preview
	0		-0			0			0		
Send SMS											
Notification Deta	ills	Mobi	le No:938730	88							
				: Smessage Device: agory: Scategory Error							
		Cond	lition: Sstrings AodTime	everity Generated at:							
Time Window		24*7									
THE PERMIT		247									
Devices to be ass	ociated	10.0.3	2.15.10.0.2.2.	192.168.1.1,192.168.1	.103,192,168,1	.111,192.168.1.	113				
Monitors		Pollin false									
		Taise									
Give profile name											
sendQuick Aler	tSMS										
				-							
Back			Cancel	Test Action	Sav	ne.					
				\sim							
											3

To confirm that sendQuick has subsequently received the message and sent out as SMS, go to sendQuick dashboard. Navigate to :

Usage Logs > Message Logs

count:	Jena	Quick®A	nier crius s	Server Au			The English	• OShutdown	CRestart	Line Loge
lmin	Usage Lo	gs > Message	Log							
Dashboard		-								
Server Setup	Que	ue Sent	Unsent Inb	ox						
Messaging Setup	· _		/							
Modern Setup	> (SMS	Sqoope								
Filter Rules	Search	From 31/10/20	19 To 31/10	1/2019						
		and the second	co las conce							
Network Monitor	>									
	> Show	100 🕇 entri	es					Search:		
Security Setup	Show	Date &	Delivery 1	Turnaround 📗	IT	Mobile	1		1 1	n
Security Setup	Show			Turnaround	Sender	Mobile Number	Message	Search:	Priority	
Security Setup Password Management	Show	Date &	Delivery 1		Sender 192,168.3.69		Message Test sms from OpManager - Thu Oct 31 10:44:31 SGT 2019.		1000	CI CI
Security Setup Password Management Backup & Diagnostic	> Lia	Date & II Time 31/10/2019 10:37:05 01/10/2010	Delivery Date 31/10/2019 10:37:07 01/10/0010	Time		Number	Test sms from OpManager - Thu Oct 31 10:44:31	IMEI	9 9	0
Security Setup Password Management Backup & Diagnostic Jsage Logs	Show	Date & II Time 31/10/2019 10:37:05	Delivery Date 31/10/2019 10:37:07	Time 00:12	192.168.3.69	Number 93873088	Test sms from OpManager - Thu Oct 31 10:44:31 SGT 2019.	IME1 359180088005449	9 9	0
Security Setup Password Management Backup & Diagnostic Jsage Logs Message Log	Show In No 1 2 3	Date & II Time 31/10/2019 10:37:05 01/10/2010	Delivery Date 31/10/2019 10:37:07 01/10/0010	Time 00:12	192.168.3.69	Number 93873088	Test sms from OpManager - Thu Oct 31 10:44:31 SGT 2019.	IME1 359180088005449	9 9	0
Security Setup Password Management Backup & Diagnostic Jsage Logs Message Log:	Show Lia No 1 3 3	Date & Time 31/10/2019 10:37:05 01/40/2019 10:28:26 31/10/2019 10:22:41	Delivery Date 31/10/2019 10:37:07 01/10/2019 10:28:27 31/10/2019 10:22:42	Time 00:12 00:10 00:11	192.168.3.69 102.100.0.00	Number 93873088 03070000	Test sms from OpManager - Thu Oct 31 10:44:31 SGT 2019. Tost OMO from OpManager	IMEI 359180088005449 359180088005449	9 9 9 9	0
Security Setup Password Management Backup & Diagnostic Usage Logs Message Log Conversation Summary	Show Lia No 1 3 3	Date & 11 Time 31/10/2019 10:37:05 01/10/2019 31/10/2019	Delivery Date 31/10/2019 10:37:07 01/10/2019 10:28:27 31/10/2019 10:22:42	Time 00:12 00:12 00:11	192.168.3.69 102.100.0.00	Number 93873088 03070000	Test sms from OpManager - Thu Oct 31 10:44:31 SGT 2019. Tost OMO from OpManager	IMEI 359180088005449 050180088005449	9 9 9 9	-
Security Setup Password Management Backup & Diagnostic Jsage Logs Message Log Conversation Summary Email Log	Show International Show Show International Show Show Show Show International Show Show International Show Sh	Date & Time 31/10/2019 10:37:05 01/40/2019 10:28:26 31/10/2019 10:22:41	Delivery Date 31/10/2019 10:37:07 01/10/2019 10:22:42 31/10/2019 10:22:42 Save PDF	Time 00:12 00:10 00:11	192.168.3.69 102.100.0.00	Number 93873088 03070000	Test sms from OpManager - Thu Oct 31 10:44:31 SGT 2019. Tost OMO from OpManager	IMEI 359180088005449 359180088005449	a 9 0 0 9 9 0utbox	9