



SendQuick SMS Feedback User Manual

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1. User Login

- URL : http://[Server_IP]/feedback/
- Default Admin Account
User : useradmin
Password : admin123



User Login

User	<input type="text" value="useradmin"/>
Password	<input type="password" value="●●●●●●"/>
	<input type="button" value="Submit"/> <input type="button" value="Reset"/>

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Fri, 20 Aug 2010 10:03

2. User Accounts



[User Accounts]	Set Title	Category	Inbox	Question List	Logout
New User	Access Log				
No	User	Creation Date	Change Password		
1	user1	20-AUG-2010 10:07	<input type="checkbox"/>	<input type="checkbox"/>	
				Select all: <input type="checkbox"/> <input type="button" value="Delete Selected User(s)"/>	

- Only useradmin can access to user accounts page. Useradmin can change user's password, add user and delete user.

2.1 Add New User



[User Accounts]	Set Title	Category	Inbox	Question List	Logout
Add New User					
User name	<input type="text" value="user2"/>				
Password	<input type="password" value="●●●"/>				
	<input type="button" value="Submit"/> <input type="button" value="Reset"/>				

- All uppercase character will automatically convert to lowercase for system consistency.

2.2 Access Logs




No	Date	User	Remote IP	User Agent
1	2010/08/20 10:24:55	useradmin	192.168.1.189	Mozilla/5.0 (X11; U; Linux i686; en-US; rv:1.9.2.8) Gecko/20100723 Ubuntu/9.10 (karmic) Firefox/3.6.
2	2010/08/20 10:24:43	user1	192.168.1.189	Mozilla/5.0 (X11; U; Linux i686; en-US; rv:1.9.2.8) Gecko/20100723 Ubuntu/9.10 (karmic) Firefox/3.6.
3	2010/08/20 10:06:09	useradmin	192.168.1.189	Mozilla/5.0 (X11; U; Linux i686; en-US; rv:1.9.2.8) Gecko/20100723 Ubuntu/9.10 (karmic) Firefox/3.6.

- Access Logs show all login session information.

3. Set Title & Logo



User Accounts	[Set Title]	Category	Inbox	Question List	Logout
Edit Title					
Title Text	<input type="text" value="SMS Feedback"/>				
Footer Text	<input type="text" value="SMS your question to 91234567"/>				
<input type="button" value="Update"/>					
Update Logo					
Logo Image (Size : 125*125)					
<input type="button" value="Browse..."/> <input type="button" value="Upload"/>					

- Set Title, Footer Text and Logo Image here. These texts and image will be displayed in projector screen.

4. Category



User Accounts	Set Title	[Category]	Inbox	Question List	Logout
New Category					
No	Category Name	Priority	Create By	Edit	Delete
1	hr	4	useradmin	Edit	Delete
2	NEW	1	useradmin	Edit	Default for all new incoming sms

- Users can assign category to every incoming question. Each category has its own priority level. Default category for all new incoming message is “NEW” with priority 1.

4.1 Add Category



User Accounts	Set Title	[Category]	Inbox	Question List	Logout
Add New Category					
Category Name <input type="text" value="finance"/>					
Category Priority <input type="text" value="2"/>					
<input type="button" value="Submit"/> <input type="button" value="Reset"/>					

- Add new category and set priority.

4.2 Edit Category



User Accounts	Set Title	[Category]	Inbox	Question List	Logout
Edit Category					
Category Name <input type="text" value="hr"/>					
Priority <input type="text" value="1"/>					
<input type="button" value="Update"/>					

- Change category name and priority.

5. Inbox



User Accounts	Set Title	Category	[Inbox]	Question List	Logout
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Stop Refresh

[\[Export Inbox to Excel\]](#)

No	Date	Mobile Number	Question	Category	Edit	Approve	Delete
1	2010-08-20 10:54:47	+6581009362	Message 3	NEW	Edit	Approve	Delete
2	2010-08-20 10:53:22	+6581009362	Message 2	NEW	Edit	Approve	Delete
3	2010-08-20 10:53:02	+6581009362	Message 1	NEW	Edit	Approve	Delete

Delete All

- This page lists out all new incoming SMS and will refresh every 5 seconds. “Stop Refresh” button will stop refreshing this page. Users can export all SMS in this list to excel file by clicking “Export inbox to Excel” link.

5.1 Edit Question



User Accounts	Set Title	Category	[Inbox]	Question List	Logout
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Date : 2010-08-20 10:53:02

From : +6581009362

Question :

Category :

- Before approving the incoming question, users can modify the text and category of that question.

5.2 Approve Question



User Accounts	Set Title	Category	[Inbox]	Question List	Logout
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Stop Refresh

[Export Inbox to Excel]

No	Date	Mobile Number	Question	Category	Edit	Approve	Delete
1	2010-08-20 10:54:47	+6581009362	Message 3	NEW	Edit	Approve	Delete
2	2010-08-20 10:53:22	+6581009362	Message 2	NEW	Edit	Approve	Delete
3	2010-08-20 10:53:02	+6581009362	Message 1 - modified	hr	Edit	Approved	Delete

Delete All

- Question needs to be approved before it can be displayed in Question List. Simply click on “Approve” link to approve that particular message.

6. Question List



User Accounts	Set Title	Category	Inbox	[Question List]	Logout
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Projector Screen
Stop Refresh

New Shown Selected

No	Question	Category	Show
1	Message 2	NEW	Show
2	Message 1 - modified	hr	Show

Delete All

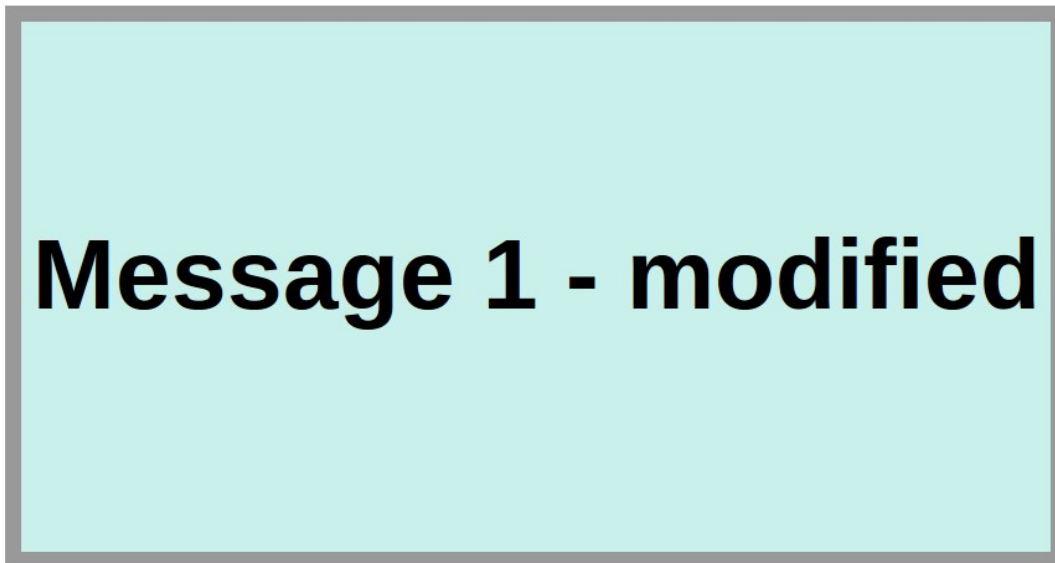
- All approved message will be displayed here. Click “Show” button to select the message to be shown in projector screen.

6.1 Projector Screen

- Click on “Projector Screen” button to open the page in new window. Title and Footer text and logo image which we had set in “Set Title” menu will be displayed here.



SMS Feedback



SMS your question to 91234567

7. Logout



- Click “Yes” to logout from this session.