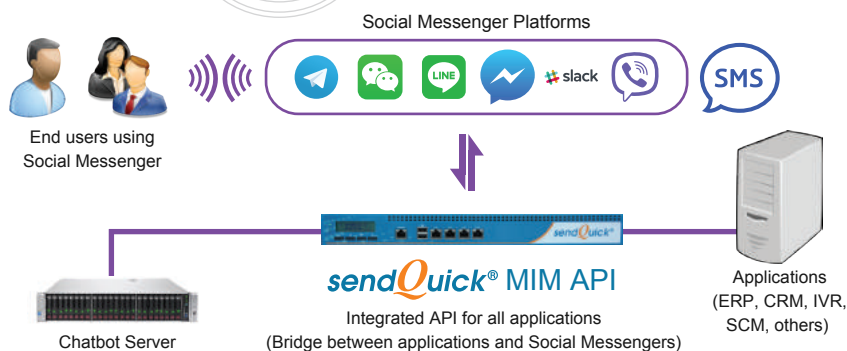# sendQuick® Integration with Social Messaging

sendQuick enables all companies:
- Unified Omni-Channel Messaging to SMS and Social Messengers
- Interact easily with users using easily configurable interface
- Choice of messaging platform with SMS fallback
- Unlimited messaging with SMS and Social Messaging Platform

Social Messenger Platforms

End users using
Social Messenger

SMS

sendQuick® MIM API
Integrated API for all applications
(Bridge between applications and Social Messengers)

Chatbot Server

Applications
(ERP, CRM, IVR,
SCM, others)

With over 3 billion daily users and growing, instant messenger apps are rapidly evolving into the preferred communication method for companies. As the instant messaging apps become a dominant mode of communication, more companies are looking at quick and easy ways to communicate with their staff and customers. By deploying hybrid messaging options - SMS, Email, and instant messaging apps, companies can reduce downtime, improve the business workflow and boost productivity.

sendQuick's multi-channel messaging capabilities allows you to send messages in real-time via SMS, Emails and Instant messenger apps such as Facebook, WeChat, Viber, LINE, Slack and Telegram.

With the growing popularity of instant messengers for business communication, sendQuick now provides the option to integrate with social messengers including Facebook, Slack, WeChat, LINE, Viber and Telegram. Companies can send messages to end users using SMS, Email and Instant Messengers improving internal workflow and boosting productivity.

Authorised Distributor/Reseller

KEY FEATURES

- Integrates easily with all applications including ERP, CRM, monitoring systems, security systems and other network servers

- Single API for SMS and Social Messengers

- 2-way messaging with social messengers for interactive conversation

- Message routed to applications (API)

- Multi-messaging with SMS fallback

- Historical transactions with users

- Lower cost for messaging service (social messaging is free)

- Available on all sendQuick models*

Benefits of sendQuick integration with social messengers:

- Deliver messages instantly on SMS, email and chat apps making communication more spontaneous and interactive

- Unified messaging gateway to push alerts & notifications with single API

- Streamline and integrate the various messaging delivery channels

- 2-way intreactive messaging

Pre-requisites for social messaging:

- Business account with social platform
- Internet access for sendQuick
- Valid SSL certificate (Web service)
- Valid domain name (For webhook)

*Default option available on selected sendQuick models

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