



SendQuick SMS Feedback User Manual

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1. User Login

- URL : http://[Server_IP]/feedback/
- Default Admin Account
User : useradmin
Password : admin123



User Login

User	<input type="text" value="useradmin"/>
Password	<input type="password" value="●●●●●●"/>
<input type="button" value="Submit"/> <input type="button" value="Reset"/>	

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Fri, 20 Aug 2010 10:03

2. User Accounts



[User Accounts]

Set Title

Category

Inbox

Question List

Logout

New User

Access Log

No	User	Creation Date		
1	user1	20-AUG-2010 10:07	Change Password	<input type="checkbox"/>

Select all:

- Only useradmin can access to user accounts page. Useradmin can change user's password, add user and delete user.

2.1 Add New User



sendQuick

[User Accounts] Set Title Category Inbox Question List Logout

Add New User

User name

Password

- All uppercase character will automatically convert to lowercase for system consistency.

2.2 Access Logs



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[User Accounts] Set Title Category Inbox Question List Logout

No	Date	User	Remote IP	User Agent
1	2010/08/20 10:24:55	useradmin	192.168.1.189	Mozilla/5.0 (X11; U; Linux i686; en-US; rv:1.9.2.8) Gecko/20100723 Ubuntu/9.10 (karmic) Firefox/3.6.
2	2010/08/20 10:24:43	user1	192.168.1.189	Mozilla/5.0 (X11; U; Linux i686; en-US; rv:1.9.2.8) Gecko/20100723 Ubuntu/9.10 (karmic) Firefox/3.6.
3	2010/08/20 10:06:09	useradmin	192.168.1.189	Mozilla/5.0 (X11; U; Linux i686; en-US; rv:1.9.2.8) Gecko/20100723 Ubuntu/9.10 (karmic) Firefox/3.6.

- Access Logs show all login session information.

3. Set Title



sendQuick

User Accounts [Set Title] Category Inbox Question List Logout

Edit Title

Title Text

Footer Text

- Set Title and Footer Text here. These texts will be displayed in projector screen.

4. Category



User Accounts	Set Title	[Category]	Inbox	Question List	Logout
New Category					
No	Category Name	Priority	Create By	Edit	Delete
1	hr	4	useradmin	Edit	Delete
2	NEW	1	useradmin	Edit	Default for all new incoming sms

- Users can assign category to every incoming question. Each category has its own priority level. Default category for all new incoming message is “NEW” with priority 1.

4.1 Add Category



User Accounts	Set Title	[Category]	Inbox	Question List	Logout
Add New Category					
Category Name <input type="text" value="finance"/>					
Category Priority <input type="text" value="2"/>					
<input type="button" value="Submit"/> <input type="button" value="Reset"/>					

- Add new category and set priority.

4.2 Edit Category



User Accounts	Set Title	[Category]	Inbox	Question List	Logout
Edit Category					
Category Name <input type="text" value="hr"/>					
Priority <input type="text" value="1"/>					
<input type="button" value="Update"/>					

- Change category name and priority.

5. Inbox



User Accounts	Set Title	Category	[Inbox]	Question List	Logout
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[Export Inbox to Excel]

No	Date	Mobile Number	Question	Category	Edit	Approve	Delete
1	2010-08-20 10:54:47	+6581009362	Message 3	NEW	Edit	Approve	Delete
2	2010-08-20 10:53:22	+6581009362	Message 2	NEW	Edit	Approve	Delete
3	2010-08-20 10:53:02	+6581009362	Message 1	NEW	Edit	Approve	Delete

- This page lists out all new incoming SMS and will refresh every 5 seconds. “Stop Refresh” button will stop refreshing this page. Users can export all SMS in this list to excel file by clicking “Export inbox to Excel” link.

5.1 Edit Question



User Accounts	Set Title	Category	[Inbox]	Question List	Logout
Date :	2010-08-20 10:53:02				
From :	+6581009362				
Question :	<div style="border: 1px solid #ccc; padding: 5px;">Message 1 - modified</div>				
Category :	hr <input type="button" value="v"/>				
<input type="button" value="Update"/>		<input type="button" value="Cancel"/>			

- Before approving the incoming question, users can modify the text and category of that question.

5.2 Approve Question



User Accounts	Set Title	Category	[Inbox]	Question List	Logout
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Stop Refresh

[Export Inbox to Excel]

No	Date	Mobile Number	Question	Category	Edit	Approve	Delete
1	2010-08-20 10:54:47	+6581009362	Message 3	NEW	Edit	Approve	Delete
2	2010-08-20 10:53:22	+6581009362	Message 2	NEW	Edit	Approve	Delete
3	2010-08-20 10:53:02	+6581009362	Message 1 - modified	hr	Edit	Approved	Delete

Delete All

- Question needs to be approved before it can be displayed in Question List. Simply click on “Approve” link to approve that particular message.

6. Question List



User Accounts	Set Title	Category	Inbox	[Question List]	Logout
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Projector Screen
Stop Refresh

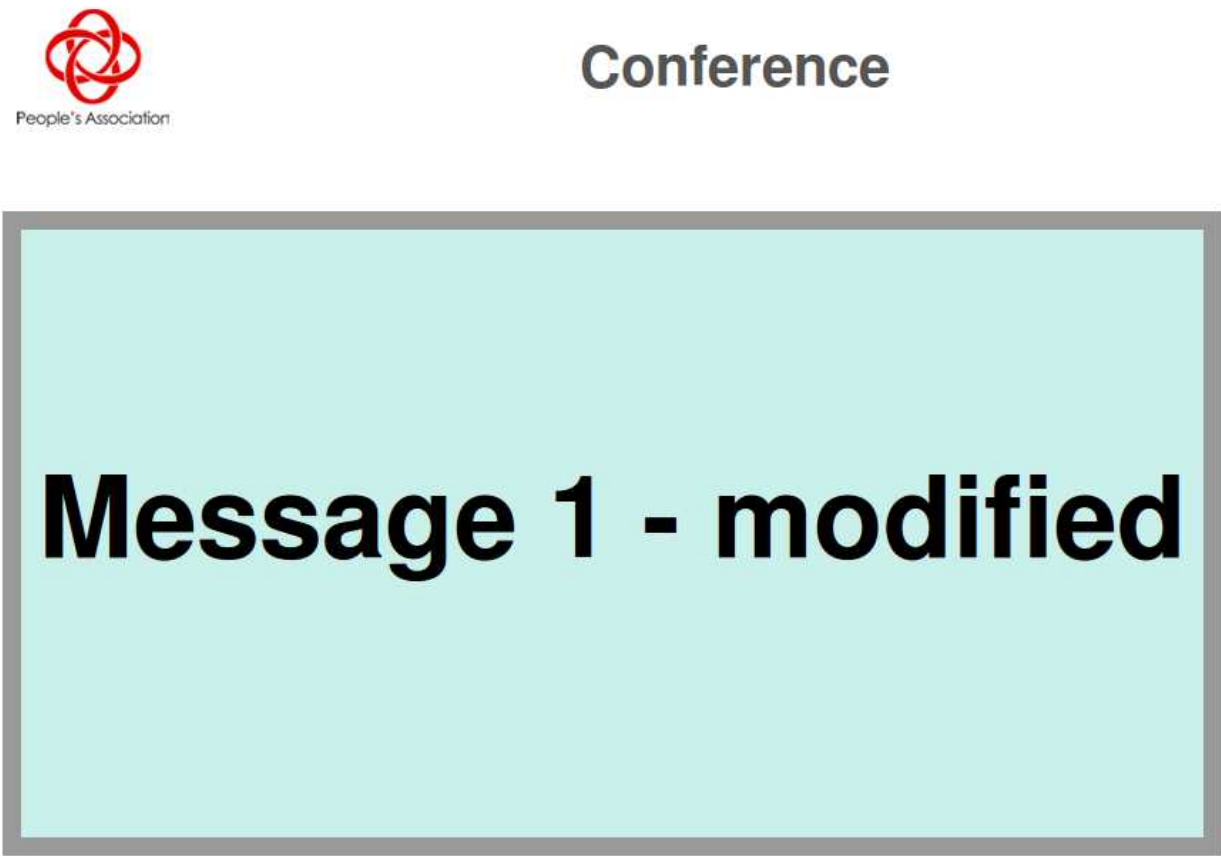
New Shown Selected

No	Question	Category	Show
1	Message 2	NEW	Show
2	Message 1 - modified	hr	Show

Delete All

- All approved message will be displayed here. Click “Show” button to select the message to be shown in projector screen.


6.1 Projector Screen



The screenshot shows a projector screen with a light blue background. In the top left corner, there is a red logo consisting of three interlocking circles, with the text "People's Association" below it. In the top right corner, the word "Conference" is displayed in a large, bold, black font. The center of the screen features the text "Message 1 - modified" in a very large, bold, black font. Below this, the text "SMS Your Question to 98765432" is displayed in a bold, black font.

- Click on “Projector Screen” button to open the page in new window. Title and Footer text which we had set in “Set Title” menu will be displayed here.

7. Logout



The screenshot shows the SendQuick interface. At the top, the "sendQuick" logo is displayed. Below the logo is a navigation bar with several menu items: "User Accounts", "Set Title", "Category", "Inbox", "Question List", and "[Logout]". The main content area is a light green box with the text "Confirm user exit?" centered at the top. Below this text are two buttons: "Yes" and "No". A mouse cursor is pointing at the "Yes" button.

- Click “Yes” to logout from this session.