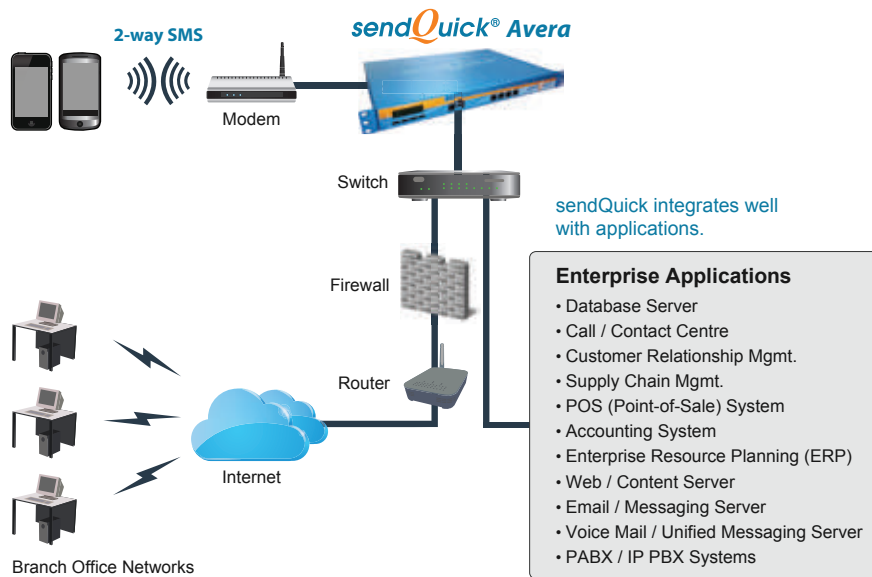


sendQuick® Avera

Active 2-Way Monitoring for Systems Availability

- Single All-in-One appliance for essential system monitoring needs
- Filter Rules with Multi-level Escalation for SMS Messages
- Highly cost effective, unlimited number of nodes (model dependant)
- Dependency & suspension monitoring functions



**Are you spending too much resources in managing your IT networks?
Are you seeking a simpler, more well integrated monitoring system? Do
you want a consolidated view of all your notifications and responses
with regards to your IT network?**

As companies move towards computerization and IT security beefs up, there is a tendency for the IT network to grow increasingly complex. Precious resources should not be spent on complicated monitoring systems that take up time and energy. An ideal monitoring system should facilitate, enhance and simplify your IT operations and processes.

sendQuick Avera is a simple plug and play active 2-way monitoring system to fit your business IT operational needs. Not only will you be notified immediately on critical events in your data centre, you will also be able to get a consolidated view of your notifications and responses.



KEY FEATURES

- Plug-and-play appliance for ease of implementation and management
- Monitoring functions include:
 - Ping monitor (server availability)
 - Port check (port availability)
 - URL check (web availability)
 - RAM utilisation (usage level)
 - HDD utilisation (usage level)
 - CPU utilisation (usage level)
 - Windows process (process availability)
 - Windows and Linux services (task availability with restart capability)
- Filter rules for SNMP Traps, Syslog and Email (SMTP) with multi-level escalation and report
- Suspend monitoring functions (for service maintenance)
- Dependency monitoring function to reduce unnecessary SMS-es
- On demand scanning for a snapshot of systems availability
- SMS to check server status and restart services
- SMS alerts with escalation (5 levels) and reports
- SMS job dispatch with acknowledgement (Helpdesk)
- Address book and shift management for better resource planning (integrated leave management)
- Security control for incoming SMS (control by mobile number)
- Unlimited user accounts
- Summary graphical report (for overall and per system/task)
- Consolidated SMS report view

BENEFITS

- Operating system independent checking using Ping, Port or URL
- Wide platform compatibility for RAM, HDD and CPU check
- Easy administration and resource management with address book, shift and leave management features
- Highly cost effective due to coverage of unlimited number of nodes (*model dependent)
- Instant alerts on SMS to shorten response time
- Comprehensive message alerting features providing 5 levels of escalation with message acknowledgement to reduce system downtime
- Better alert management with suspension and dependency monitoring functions
- Efficient remote monitoring with the ability to use SMS to check server status and trigger shutdown / restart of services

USAGE SCENARIOS

- IT Applications
 - When the network server or application is down,
 - System resources reaches predefined threshold,
 - Windows/Linux services are not responding.
- Security Applications
 - When Firewall is under attack,
 - Network receives threat of an intrusion,
 - Systems are subjected to virus infections or other malicious activities.
- Physical Environmental Changes
 - Interruption to the power supply (UPS),
 - Environmental conditions indicates a notable change,
 - In need to be informed of events.
- Communicative Responses
 - Helpdesk SMS dispatch in the dissemination of all required information
 - 2-way acknowledgement via SMS & Web.

USERS

- Banks / Insurance / Financial Institutions
- Healthcare (Hospitals, clinics, healthcare services)
- Education Institutions (Schools, universities, others)
- Government
- Pharmaceuticals / Biotechnology
- Telecoms / Internet Service Providers
- Travel related companies
- Hotels and service based companies
- Multinational corporations / Factories
- All companies concerned with security and system uptime

MONITORING COMPATIBILITY

- Windows 2003 / 2008 / 2012
- RedHat
- CENTOS
- Suse LINUX

Authorised Distributor/Reseller

Active 2 -Way Monitoring for Systems Availability

sendQuick[®] Avera is an
integrated systems
monitoring and alert solution

HARDWARE SPECIFICATIONS

- Intel[®] CPU
- Hardened Linux OS
- 4GB RAM
- 500GB HDD
- 1U rack mountable [432(W) x 305(D) x 43(H) mm]
- 4 x 10/100/1000BT NIC card
- 2G/3G modem with WCDMA 850/1900/2100 Mhz
- Estimated weight: 5.5kg
- 6 x USB, 1 x RS232, 1 x VGA
- Certification: CE, FCC, UL RoHS

SOFTWARE SPECIFICATIONS

- sendQuick[®] Avera software
- Apache web server
- Email server
- PostgreSQL database server
- Web interface server

VM

- 2 Core CPU
- 4GB RAM
- 250GB HDD



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