

# sendQuick® Alert Plus

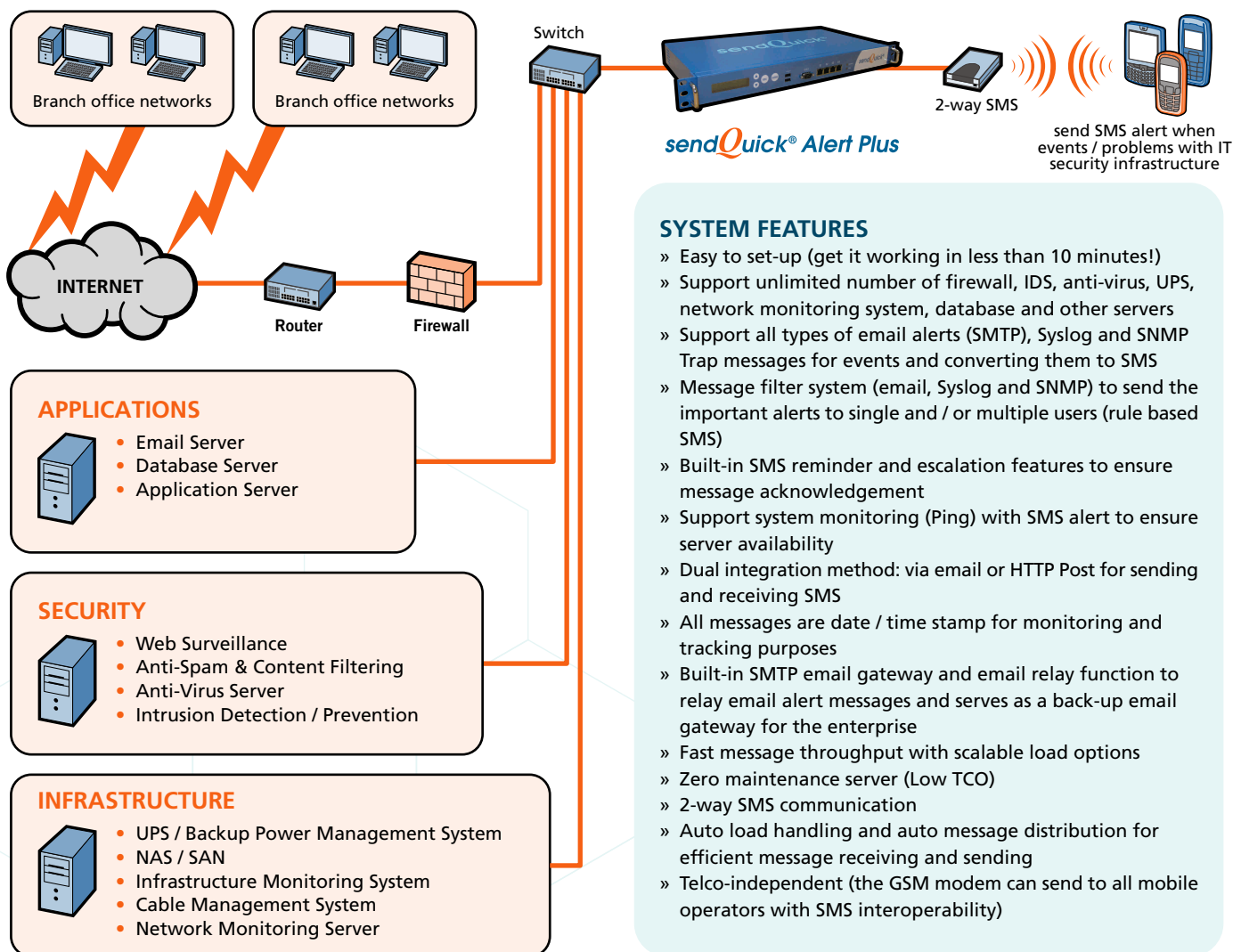
Be the First to Be Informed



Short Messaging Service (SMS) has gained tremendous popularity in many countries. There are many corporations who are using SMS for simple messaging, communication, CRM, e-commerce and transactional based applications.

SMS is a very useful and non-intrusive messaging method that is ideal for alert messages. Today, companies require high uptime for their IT systems and has zero tolerance for systems failure. sendQuick® Alert Plus is designed for IT network infrastructure as it will send short message (SMS) to the IT team when there is a problem, reducing downtime for the enterprise. sendQuick® Alert Plus SMS system works very well with your firewall, IDS/IDP, anti-virus, server monitoring software and others. It has built-in functions to convert email, SNMP and Syslog messages from your monitoring and security infrastructure to SMS, providing instant and concise information on the events happening in your office and data centres. sendQuick® Alert Plus has become a very important component of the network and IT infrastructure of many companies.

We believe that you should not be spending your valuable resources in setting up a SMS server and have designed sendQuick® Alert Plus server as an Out-of-The-Box appliance server. This means the fastest and most economical way for you to get your SMS server up and running in just minutes!



## SYSTEM FEATURES

- » Easy to set-up (get it working in less than 10 minutes!)
- » Support unlimited number of firewall, IDS, anti-virus, UPS, network monitoring system, database and other servers
- » Support all types of email alerts (SMTP), Syslog and SNMP Trap messages for events and converting them to SMS
- » Message filter system (email, Syslog and SNMP) to send the important alerts to single and / or multiple users (rule based SMS)
- » Built-in SMS reminder and escalation features to ensure message acknowledgement
- » Support system monitoring (Ping) with SMS alert to ensure server availability
- » Dual integration method: via email or HTTP Post for sending and receiving SMS
- » All messages are date / time stamp for monitoring and tracking purposes
- » Built-in SMTP email gateway and email relay function to relay email alert messages and serves as a back-up email gateway for the enterprise
- » Fast message throughput with scalable load options
- » Zero maintenance server (Low TCO)
- » 2-way SMS communication
- » Auto load handling and auto message distribution for efficient message receiving and sending
- » Telco-independent (the GSM modem can send to all mobile operators with SMS interoperability)

## COMPLEMENT YOUR SYSTEMS

SendQuick® Alert Plus server is ideal for your IT / security infrastructure or datacentre. It will complement your infrastructure system like:

- » Router
- » Intelligent switch
- » Firewall
- » Intrusion detection / prevention system
- » Anti-virus server
- » Network monitoring systems
- » Infrastructure monitoring systems
- » Security monitoring systems
- » Back-up power management system (UPS)
- » Cabling management systems
- » Environment management systems
- » Network Access Storage (NAS)

## BENEFITS

- » Instant alert on SMS, reducing down-time
- » SMS is delivered anytime, anywhere (even when you are overseas!)
- » Get SMS reply from your support team for acknowledgement
- » Selective SMS alert (with filter) and only the important events
- » SMS is store & forward, with guaranteed delivery (network dependant)
- » Send multiple SMS for each alert to different people
- » Support unlimited applications, devices and servers (good ROI)

## SMS ALERT APPLICATIONS

SendQuick® Alert Plus server will alert your IT staff and reduce the down-time in your IT infrastructure

- » SMS when your firewall is under attack
- » SMS when there is an intrusion
- » SMS when there is virus or malicious attack
- » SMS when any network or server is down (from your network monitoring software)
- » SMS when power supply interruption (from your back-up power management system or UPS)
- » SMS when there is a change in environmental conditions
- » SMS when you need to be informed of events!

## USERS

- » Banks / insurance / financial institutions
- » Stock exchange
- » Stock (securities) broking firms
- » Government
- » Asset / fund management
- » Telecoms / operators
- » Travel related companies
- » Hotels and service based companies
- » Multinational corporations / factories
- » All companies concern with security and system uptime

## SOFTWARE SPECIFICATIONS

- » SendQuick® Alert Plus software
- » Apache web server
- » Qmail email server
- » PostgreSQL database server
- » Web interface configuration

## HARDWARE SPECIFICATIONS

- » Intel CPU Processor
- » Hardened Linux OS
- » 256MB RAM
- » Min 20GB HD
- » 1U Rack mountable form factor [426(W) x 230(D) x 44(H) mm]
- » 10/100BT NIC card
- » 900/1800 Dualband GSM Modem
- » GSM 850/1900 or CDMA available upon request
- » 4 x USB, PCI

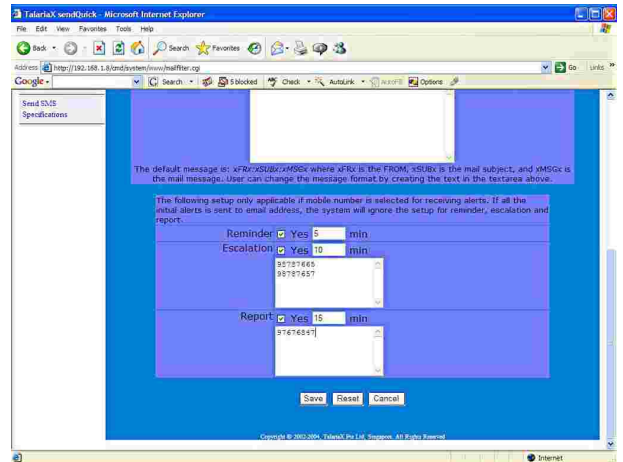


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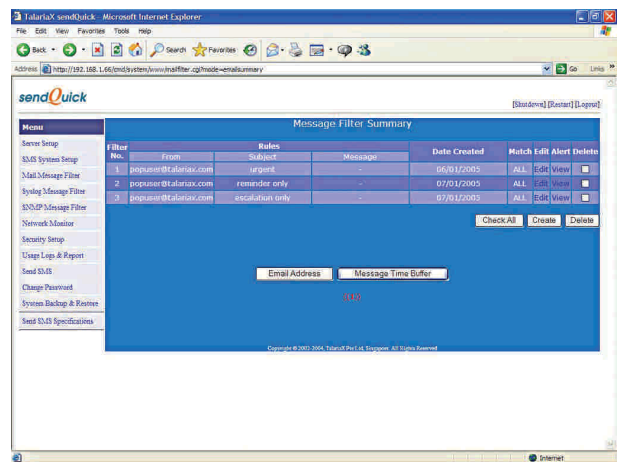
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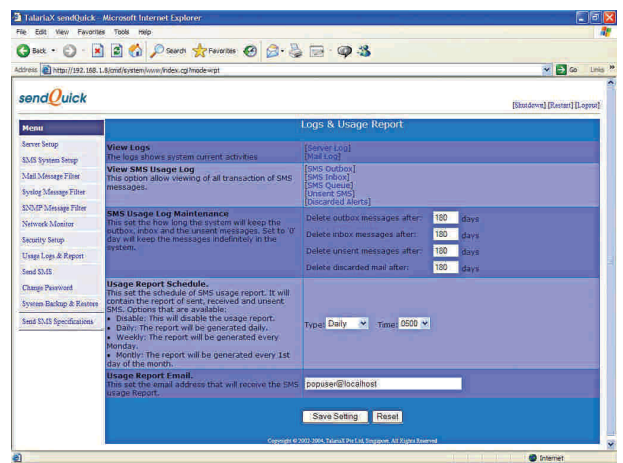
## FILTER WITH REMINDER AND ESCALATION



## MAIL FILTER SUMMARY



## SMS USAGE LOG



Authorised Distributor/Reseller